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Application No. 09/813,209
Response to Office Action

Customer No. 01933

Attorney Docket No. 01161/LH

**IN THE UNITED STATES PATENT
AND TRADEMARK OFFICE**

Applicant(s): Mineo NOZAKI et al
Serial No. : 09/813,209
Filed : March 20, 2001
For : TECHNICAL SUPPORT SYSTEM
Art Unit : 3623
Examiner : Catherine M. Colon

AMENDMENT

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

S I R :

This is responsive to the Office Action mailed
December 17, 2004, the term for response to which expires on
March 17, 2005.

Amendments to the Drawings are described on page 2 of this
paper.

Amendments to the Claims are set forth in the listing of
claims which begins on page 3 of this paper. Claims 1-38 are
amended.

Remarks begin on page 17 of this paper.

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N. Sahadeo
Nalini P. Sahadeo

In the event that this Paper is late
filed, and the necessary petition
for extension of time is not filed
concurrently herewith, please
consider this as a Petition for the
requisite extension of time, and to
the extent not tendered by any form
PTO-2038 which may be attached
hereto, authorization to charge the
extension fee, or any other fee
required in connection with this
Paper to Account No. 06-1378.